




Duy Phan
SYSTEM | CLOUD | NETWORK

PHAN DUC THANH DUY

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ADMINISTRATOR

CONTACT

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- 📍 Ho Chi Minh city
- 🌐 [duyphan](#)  [Portfolio](#)

EDUCATION

FPT JETKING

- Network Security & Cloud Management
- Nov 2023 – Present | GPA: 3.4

SKILLS

- Soft Skills

Teamwork, Communication, Leadership, Time Management, Critical Thinking

- Technical Skills

Networking, Cloud (AWS, Azure), Security (SIEM, SOAR), Virtualization, Linux/Windows, Automation (Ansible, Terraform), Scripting (Python, Bash)

- Tools

Zabbix, Splunk, Veeam, Git, Wireshark, Burp Suite, VMware,

LANGUAGES

- English: Fluent (completed high school studies abroad in an English-speaking environment)
- Vietnamese: Native

CERTIFICATE

- Certified Ethical Hacker (CEH) v12
- Google Cybersecurity Professional Certificate (v2)
- Google IT Support Professional Certificate (v2)
- AZ-900: Microsoft Azure Fundamentals
- Managing Azure Infrastructure: Storage, Monitoring & Backup
- AWS Academy Cloud Security Foundations
- AWS Academy Cloud Foundations
- AWS Academy Cloud Architecting
- Networking Basics
- Hacking and Patching
- IT Security: Defense Against the Digital Dark Arts
- English for IT 2

PROFILE SUMMARY

Cloud & Network Security student with real-world project experience deploying infrastructure in hybrid environments (Azure + On-prem). Known for reliable system design, practical problem-solving, and strong execution in team environments.

EXPERIENCE

Network Operator – Aviation Information and Telecommunication Services(AITS)

Mar 2025 – Jun 2025 | Ho Chi Minh City, Vietnam

- Monitored enterprise network, server, and internal services 24/7 using Zabbix and automated alert systems.
- Performed first-level troubleshooting for issues related to connectivity, performance degradation, and resource threshold alerts.
- Coordinated with specialized technical teams to restore critical services during major incidents.
- Maintained detailed documentation including incident logs, network diagrams, and operational checklists.
- Monitored hardware health and ensured system uptime and high availability across infrastructure.

KEY PROJECT

Infrastructure & Security – HBTD Telecommunications

- Deployed Cisco/Fortinet network with VLANs, HSRP, VPN. Enabled real-time alerts via SNMP, Syslog.

Internal Server Systems – CVKGMS3 Company

- Built AD, DNS, DHCP, File Services on Windows Server. Deployed RHEL-based web cluster with Apache, MariaDB. Secured with EDR and Veeam backup.

Cloud Infrastructure – CyberWatch (Azure)

- Designed hybrid cloud with Azure + on-prem. Set up NSG, Azure Firewall, Sentinel, Key Vault. Automated IaC using Terraform.

ACHIEVEMENTS

- Top 23, Digital Security Hackathon
- FPT Edu Research Festival – Presenter
- FPT TechPro 2024 – Team Leader